

DOJ BPA 08-F-1610 (re-compete of 01-F-0428)

ISSi has provided services to The U.S. Department of Justice for over twelve (12) years. A track record of success maintained by finding, vetting, providing and retaining skilled, stable and a close knit ISSi Team working at the direction of DOJ staff. This skilled ISSi Team was awarded a Blanket Purchase Agreement (BPA) against our GSA Schedule 70 in April of 2002, and then re-competed and awarded October 1, 2007 for another five (5) years and all following 7 years under an 8(a) and GSA sole source. Throughout ISSi has been awarded with excellent performance evaluations for our; services, fiduciary responsibility, as well as timely and accurate invoicing and reporting.

Over these years, DOJ has awarded Task Orders to the ISSi Team to address the needs of the following DOJ Divisions and Offices;

Antitrust Division, Bureau of Immigration Appeal, Criminal Division, Executive Office for Immigration Review, Executive Office for U.S. Attorneys, Justice Management Division and the Office of Inspector General.

Tasks included the provision of Facility Management for the following services:

Web strategy including navigation strategy, graphics design, site development, Section 508 compliance, data and application conversions, and use of RDBMS driven intranets using Oracle, Java, VB and C++;

Web hosting including maintenance and content management for on-going Case and F.O.I.A. posting that included document review and indexing, document conversions, compliance to departmental form and content standards, QC/QA to assure Section 508 compliance all while addressing Case requirements and Court designated deadlines;

Workflow support to provide dynamic interaction between operational Groups by employing eRoom (a BPM product) into the services environment to facilitate communication between developers, attorney teams, CM team, support staff and management. Providing effective rudimentary workflow solutions without traditional drill-down and dynamic QC/QA check-and-balance only due to the built-in tool-kit used – but meeting the needs defined by the client.

Miscellaneous Task Orders to support:

- Document Management support that has included several products with on-going support of iManage/Interwoven and eCopy as well as various products and tools of Documentum and custom developed solutions to meet specific client needs;
- Network and Server administration to support Division need for Server up-grades, patches, configuration, backup, security, COOP and ongoing review and evaluation of new technologies; Recent Tasks have included; (i) assessment and recommendations for improved balancing to resolve power needs and heat problems, (ii) relocation of client computer rooms, (iii) assessment and updating as needed to COOP Plan and systems, (iv) preparation of needs to move toward Blades and (v) support of Oracle and SAS developers;
- Application support including design and development solution using Oracle, Java and SQL-Server including conversion and web-enablement of legacy applications developed in VB, C++, dated COTS products and various scripting tools used for quick/temp solutions; For various DOJ Divisions provided modernization and re-hosting of legacy applications using SQL-Server, APS and .net.
- DBA for Law Manager including oversight of Vendor (Publisher) and acting as interface

- for client to assess installation and configuration of new product version, as well as ongoing User support, training and development;
- Information Assurance support including risk and threat assessment, on-going vulnerability monitoring and corrections as required, support of firewall, switches and routers, compilation of information for C&A and ongoing review and evaluation of new technology. More recent Tasks have included stabilizing intra-Agency firewall links; integration of disparate Infosec products and tools so that they share information and provide single monitoring point; and guidance in development technical documentation for Oracle Apps.
 - Integration of ArcSight into the operational environment to act as a single point-of-view of data gathered by all Infosec Tool monitoring of environment – see above item (“information assurance”).

Primary Focus areas:

Network and Server support and administration included: information assurance for DOJ networks, Office Automation LANs, validation and documentation of Division infrastructure as well as configuring in accordance with best practices, and for compliance with appropriate Agency policy and established standards. Services included assessing and resolving cooling needs and provision of unique End User needs.

C&A, where the certification boundary included desktops, laptops, servers, and remote access systems, with the C&A process and documentation conforming to NIST Special Pubs (800 Series). NIST Special Publication 800-37 *Guide for the Security Certification and Accreditation of Federal Information Systems* was the primary guide for the C&A effort. The documentation developed, as prescribed by SP 800-37, under this effort includes System Design Diagram, Security Requirements, Security Self Assessment (SSA), System Security Plan (SSP), Security Guide (SSG) including the Enterprise Information Technology Rules of Behavior. All INFOSEC efforts being constantly reviewed for revisions to established standards and guidelines.

Web and application services include ongoing review and evaluation of new technology as well as review of existing home grown Apps to insure they adapt to new concepts and new technology being added. Ongoing recommendation to improve RDBMS driven (Oracle & SQL) intranet Apps supporting the Attorney and Paralegal Teams, the facility management Team involved with Content Management and Section 508 compliance of massive web posting of litigation documents for high profile antitrust cases. And in several DOJ Divisions the web enabling of legacy applications using Oracle, Java and SQL-Server as the conversion platform including the re-hosting of the converted applications.